

NA Review of the NIOSH Construction Research Program:

Reduction of Musculoskeletal Disorders through Participatory Ergonomics

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Objective

- To evaluate whether a implementation of a participatory ergonomics (**PE**) model can
 - ◆ Reduce the incidence, severity and cost of musculoskeletal disorders in construction,
 - ◆ Identify major prerequisites for implementation of the model, and
 - ◆ Help define the steps that need to be taken for wider dissemination of this model

Approach: Essential Elements of PE

- A programmatic approach builds company/union specific capability
- This knowledge is used to identify risks and implement specific interventions
- Ergonomics problems are continuously identified and solved on the job site

Rationale

- PE reduces WMSD risk factors in other industries
- A program approach is needed in construction because the industry has countless tasks with significant physical hazards
- We expect that PE should work in construction - common use of problem solving and improvisation in the construction process

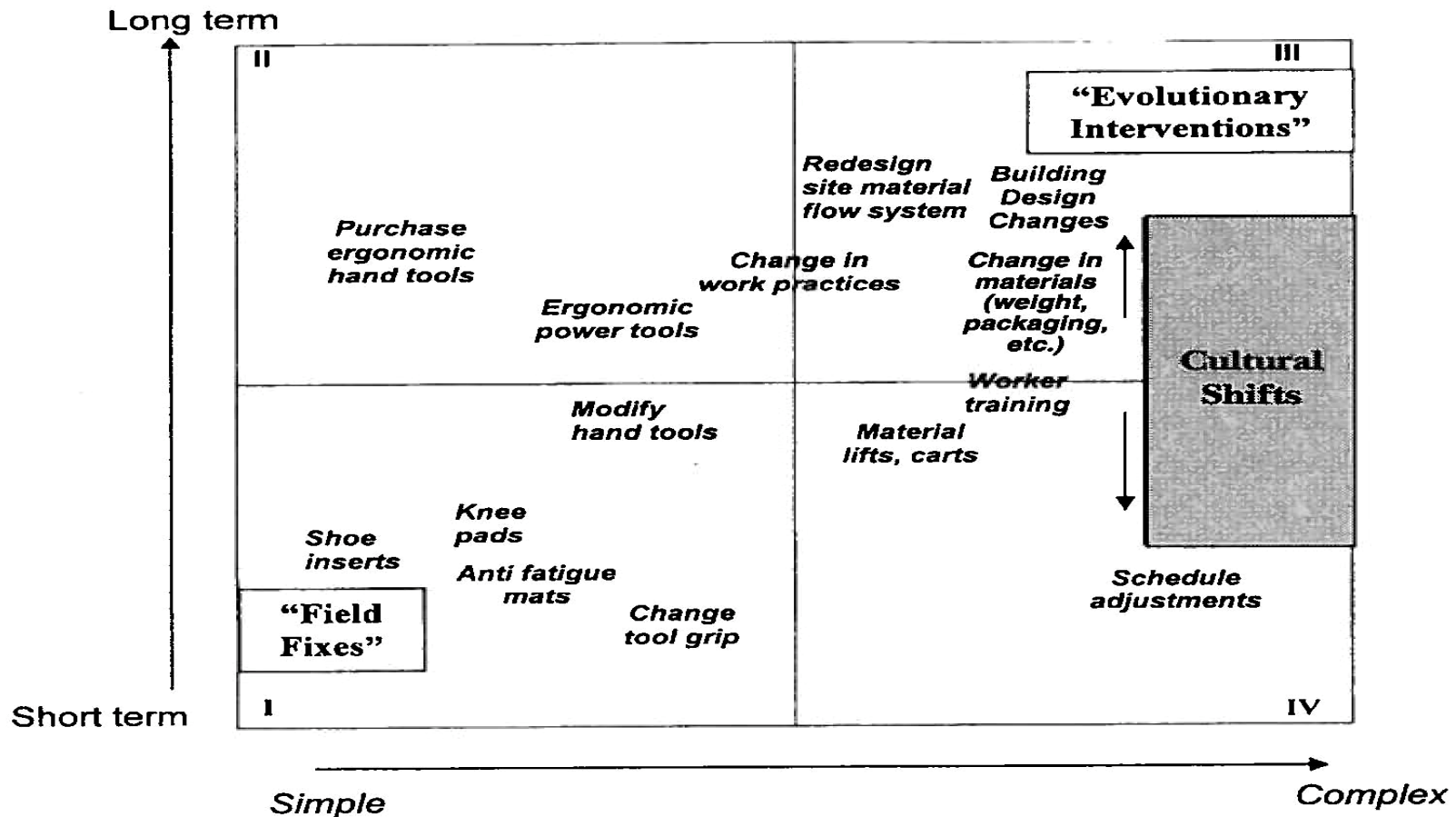


Evolution of PE in this project

- **Problem identification.** Ergonomist identified significant physical stresses in job tasks, used “field fixes” where able
- **Resistance to change.** Often told that a problem can’t be fixed because that particular task, tools or material was specified by design.
- **Overcoming resistance.** The ergonomist demonstrated alternative approach(es) and impact
- **Result.** Management established safety-in-design initiative



Locus Of Control Model



Project Design and Methods

Construction researchers adapted model from general industry with:

Discussions with industry experts: owners, managers, and workers.

Multiple ergonomic job analyses

Design of task-specific interventions for common tasks with known risks

Extensive training activities

Intervention: Model was applied at construction of a new semiconductor facility

Ergonomic training for all workers

Ergonomics curriculum specifically for supervisors/ health and safety staff

Ergonomist on site 10 hours/week to address worker/supervisor problems.

Evaluation

Impact measured with workers comp claims data

Data for intervention project compared to two other similar projects



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Comparison of intervention and non-intervention projects

- Comparison of 3 large projects (one intervention/two controls):
 - ◆ Owner Controlled Insurance Program
 - ◆ Same CM/GC firm
 - ◆ Same type of construction
 - ◆ New construction of semi-conductor production plants
 - ◆ Peak employment over 2200 workers/project
 - ◆ Different locations (Oregon, Arizona, New Mexico)



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The 3 New Factories



| Fab | Total Area (Sq feet) | Total Cost | Schedule | Peak Employment |
|-----|-------------------------|---------------|--------------|--------------------|
| A | 566, 500 SF | \$600 M | 12 months | 2470 |
| B | 773,223 SF | \$705 M | 14 months | 2430 |
| C | 1,298,945 SF | \$663 M | 12 months | 2150 |



Project Locations

- Project A + B (Controls): Arizona + New Mexico
- Medical/indemnity costs unlikely to explain effect:
 - ◆ Arizona has had lowest WC costs in US
 - ◆ In 2002 ranking of WC premium costs: Arizona at 46th, Oregon ranked 44nd, NM at 43rd

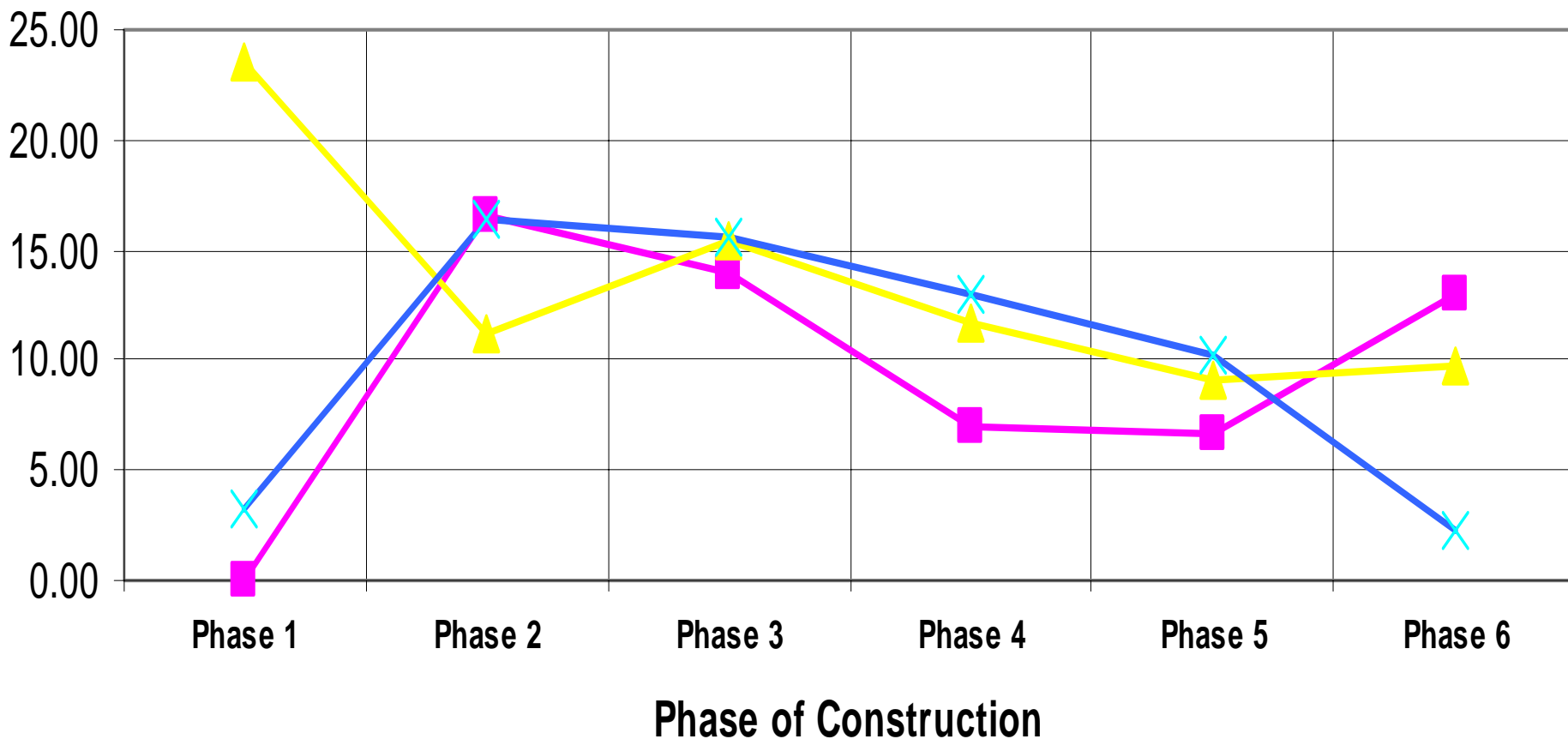
◆Rousmaniere P, March 2003
issue of *Risk and Insurance*

Distribution of Claims for Three Projects

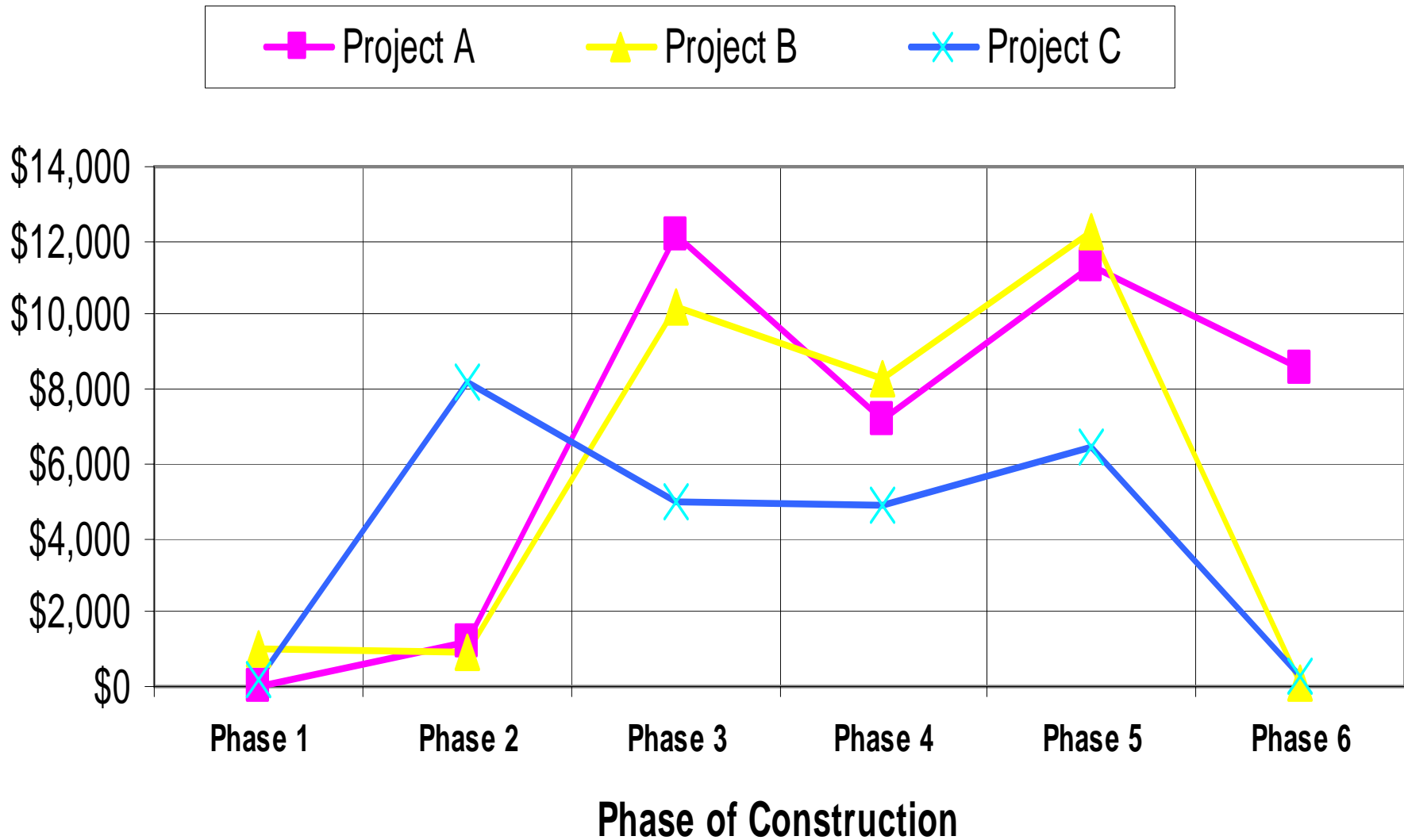
(N = 1560 injuries)

| | All injuries | OSHA Record | First aid | Normal cost | High cost |
|----------------------|--------------|-------------|------------|-------------|------------|
| Sprain/strain | 40% | 25% | 38% | 39% | 63% |
| Laceration | 22% | 54% | 24% | 21% | 9% |
| Contusion | 18% | 2% | 19% | 17% | 16% |
| Foreign body | 9% | 3% | 8% | 13% | 0% |
| Other * | 11% | 15% | 12% | 10% | 11% |

Claims Rate by Project and Phase



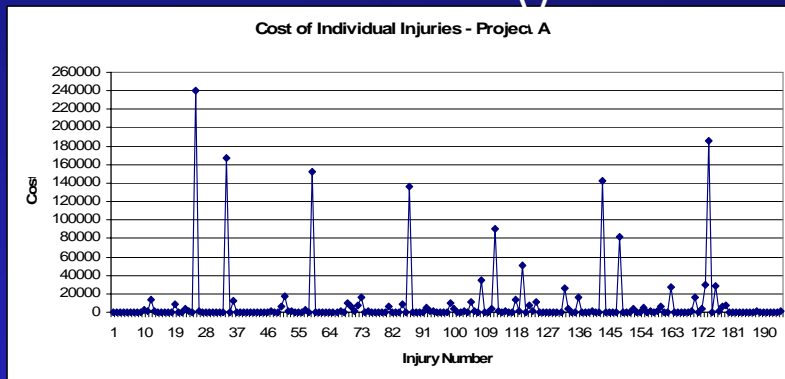
Average Cost per Injury by Project and Phase



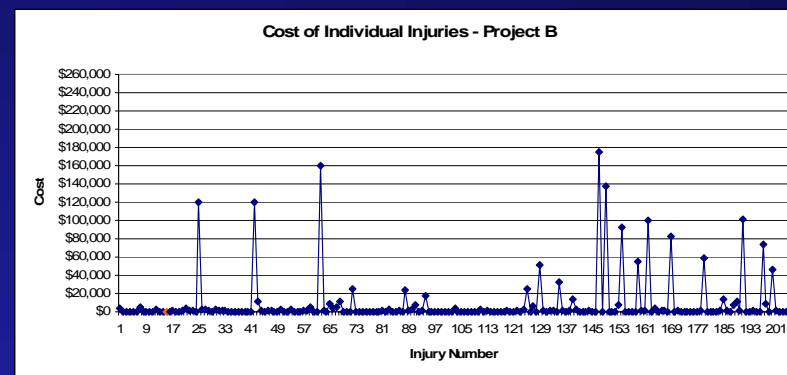
Claims Distribution by Cost and Project

(excluding first aid only cases)

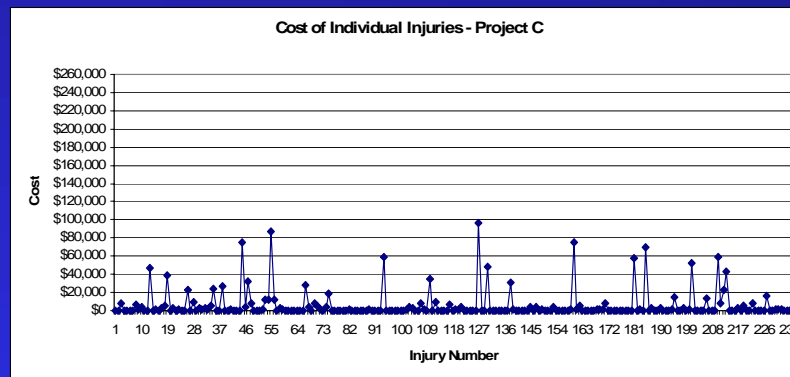
A – comparison



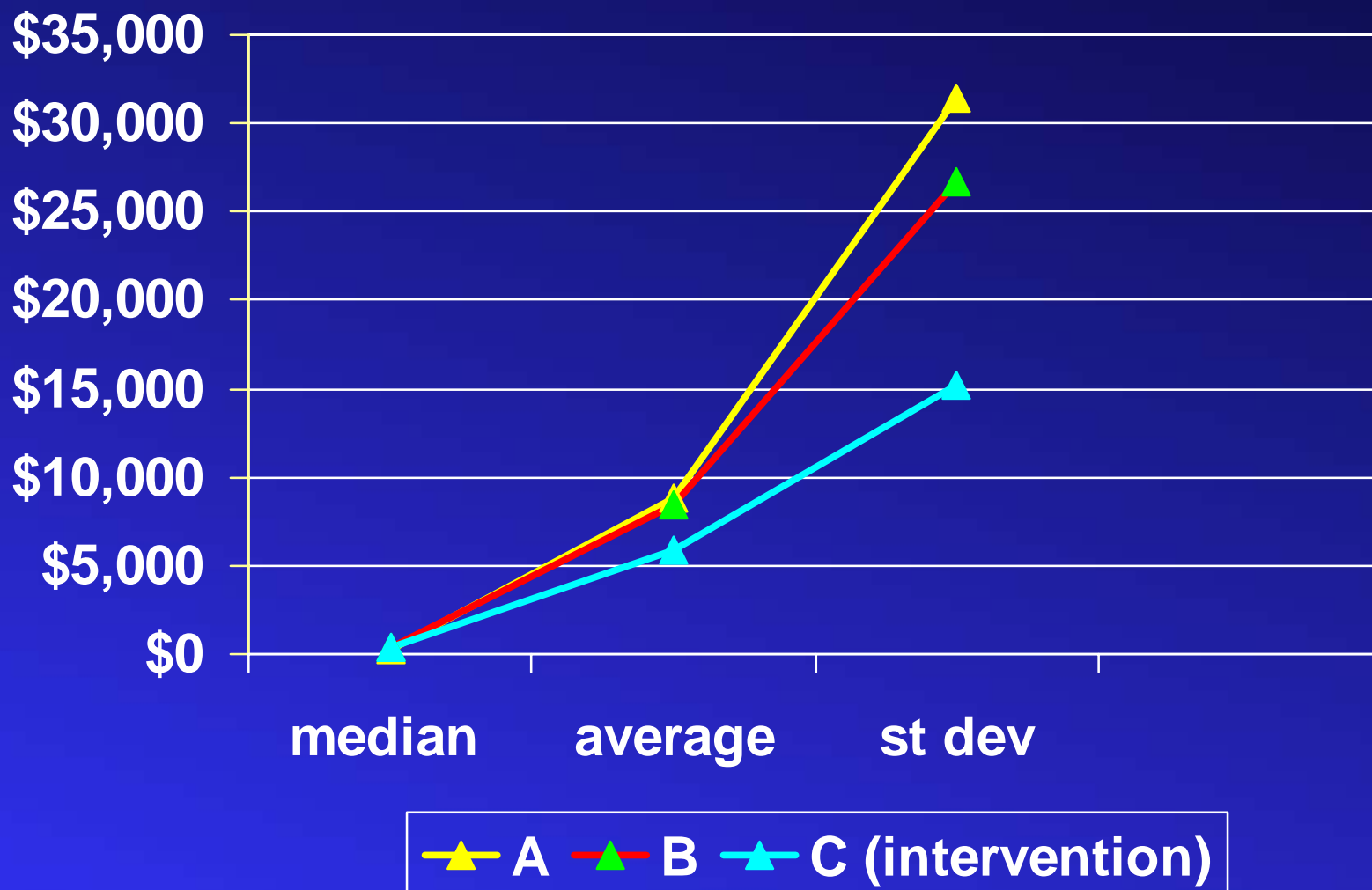
B - comparison



C - intervention



Final Project Outcome: Injury costs at 3 new factories



Outputs and Transfers

- ♦ Hecker S, Gambatese J [2003]. Safety in Design: A Proactive Approach to Construction Worker Safety and Health. AOEH 18(5):339 342
- ♦ Weinstein M, Gambatese J, Hecker S [2005]. Can Design Improve Construction Safety?: Assessing the Impact of a Collaborative Safety-in-Design Process. J Constr Engrg Mgmt 131(10):1125 1134
- ♦ 15 presentations to professionals and industry
- ♦ Design for Safety conference 2003

Intermediate Outcomes

Construction owner committed to using the ergonomics/safety-in-design model in 12 future fab construction projects

Construction owner identified essential program elements

Essential Program Elements for PE

Knowledge and experience needed at all levels:
owner, general contractor, subcontractors, workers

Evidence Base: Systematic approach and available innovations/solutions need to be effective

Comprehensive approach: Reduction of WMSDs occurs on the local project and requires **both**

- ♦ Observation/identification of risks/hazards
- ♦ Intervention to reduce risk/eliminate hazard



External Factors

Lessons Learned: Dissemination of Model

Necessary knowledge and experience among owner, general contractor, subcontractors, and workers are not readily transferred to other geographic areas

Way Forward

- Additional demonstration projects can measure key elements of LCS, to promote widespread use
- There is a need for more industry-wide programs
- Those that exist need more evidence-based programs and support

Goal 3: Reduce the major risks associated with musculoskeletal disorders in construction

- 3.1: Disorders associated with awkward postures, lifting and carrying, and stressful hand-wrist conditions
- 3.2: Disorders associated with excessive exposure to vibration